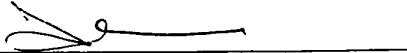


CERTIFICATE OF HAND DELIVERY

I hereby certify that this correspondence is being hand filed with the United States Patent and Trademark Office in Washington, D.C. on October 30, 2003.


Jeffery McCuller

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of:

Shunichi TOYOSHIMA et al.

Serial No.: 10/613,216

Filing Date: July 7, 2003

For: CUSTOMER RESPONDING SYSTEM,
COMPUTER TERMINAL, CUSTOMER
RESPONDING METHOD AND
RECORDING MEDIUM

Examiner: not assigned

Group Art Unit: 2643

SUBMISSION OF FORMAL DRAWINGS

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Applicants submit the attached 26 sheets of formal drawings, FIGS. 1A-16B, in the above-referenced application and request that they be made of record in the application.

No new matter is added.

Dated: October 30, 2003

Respectfully submitted,

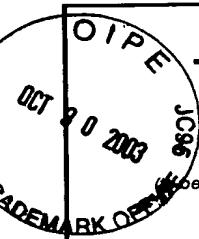
By:


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TRANSMITTAL FORM

(Use for all correspondence after initial filing)

Total Number of Pages in This Submission

1

Application Number

10/613,216

Filing Date

July 7, 2003

First Named Inventor

Shunichi TOYOSHIMA

Group Art Unit

2643

Examiner Name

Not Yet Assigned

Attorney Docket Number

116692003900

ENCLOSURES (check all that apply)

Fee Transmittal Form

Fee Attached

Amendment/Reply

After Final

Affidavits/declaration(s)

Extension of Time Request

Express Abandonment Request

Information Disclosure Statement

Certified Copy of Priority Document(s)

Response to Missing Parts/ Incomplete Application

Response to Missing Parts under 37 CFR 1.52 or 1.53 (Declaration and fees)

Assignment Papers
(for an Application)

Drawing(s) 26 Sheets, Figures 1A-16B

Licensing-related Papers

Petition

Petition to Convert to a Provisional Application

Power of Attorney, Revocation
Change of Correspondence Address

Terminal Disclaimer

Request for Refund

CD, Number of CD(s) _____

After Allowance Communication to Group

Appeal Communication to Board of Appeals and Interferences

Appeal Communication to Group (Appeal Notice, Brief, Reply Brief)

Proprietary Information

Status Letter

Other Enclosure(s)
(please identify below)

Copy of Notice to File Missing Parts

Remarks

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual Name

MORRISON & FOERSTER LLP
Alex Chartove - 31,942

Signature

Date

October 30, 2003

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

FEE TRANSMITTAL for FY 2003

Patent fees are subject to annual revision.

Applicant claims small entity status. See 37 CFR 1.27

TOTAL AMOUNT OF PAYMENT		(\$)	1236.00	Attorney Docket No.	116692003900
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METHOD OF PAYMENT (check all that apply)

Check Credit Card Money Order Other None

Deposit Account

Deposit Account Number **03-1952**

Deposit Account Name **Morrison & Foerster LLP**

The Commissioner is hereby authorized to: (check all that apply)

- Charge fee(s) indicated below Credit any overpayments
- Charge any additional fee(s) during the pendency of this application
- Charge fee(s) indicated below, except for the filing fee to the above-identified deposit account.

FEE CALCULATION**1. BASIC FILING FEE**

Large Entity	Small Entity	Fee Code (\$)	Fee (\$)	Fee Description	Fee Paid
1001	750	2001	375	Utility filing fee	770.00
1002	330	2002	165	Design filing fee	
1003	520	2003	260	Plant filing fee	
1004	750	2004	375	Reissue filing fee	
1005	160	2005	80	Provisional filing fee	
SUBTOTAL (1)			(\$)	770.00	

2. EXTRA CLAIM FEES FOR UTILITY AND REISSUE

Total Claims	-20** =	Extra Claims	Fee from below	Fee Paid
16	-20** =			0.00
Independent Claims	7 -3** =	4	x	336.00

Multiple Dependent

Large Entity	Small Entity	Fee Description
1202	18	2202 9 Claims in excess of 20
1201	84	2201 42 Independent claims in excess of 3
1203	280	2203 140 Multiple dependent claim, if not paid
1204	84	2204 42 ** Reissue independent claims over original patent
1205	18	2205 9 ** Reissue claims in excess of 20 and over original patent
SUBTOTAL (2)		(\$)

**or number previously paid, if greater; For Reissues, see above

SUBMITTED BY		Complete (if applicable)		
Name (Print/Type)	Alex Chartove	Registration No. (Attorney/Agent)	31,942	Telephone 703-760-7744
Signature	<i>Alex Chartove</i>		Date	October 30, 2003